

Claims Information

To report a claim:

Return the required documentation detailed below, along with your original, signed, claim form to:

Old Republic Insurance Company of Canada

Box 557, 100 King Street West
Hamilton, Ontario L8N 3K9

Baggage Delay/Loss Claims

Baggage Delay

Incident Report from Party causing delay A written report from Police, Hotel or Transport Authorities confirming the date of the delay and length of the delay.

Receipts Sales receipts for the purchase of necessary items as a result of the baggage delay.

Travel Itinerary A printed description of where you are to be located on each day of your trip

Baggage Loss (Damaged, Lost, Stolen)

Incident Report An Irregularity Report, Incident Report, or a copy of the loss report filed with the Common Carrier or a copy of the police report if the items were stolen.

Receipts Sales receipts for the lost or stolen items or for items damaged beyond repair. If claiming for the repair of damaged items, submit a receipt for the cost of repair.

Travel Itinerary A printed description of where you are to be located on each day of your trip.

Settlement Statement Proof of settlement payment from responsible party if applicable.

We reserve the right to request submission of the original receipts if deemed necessary to complete the assessment of your claim.