

Claims Information

To report a claim:

Return the required documentation detailed below, along with your original, signed, claim form to:

Old Republic Insurance Company of Canada

Box 557, 100 King Street West
Hamilton, Ontario L8N 3K9

Trip Cancellation Claims – Medical

Trip Cancellation – Medical Claim Form

This entire form is to be completed, signed, and dated by the insured submitting a claim for reimbursement. Incomplete forms will be returned to you for completion which may result in a delay in the processing of your claim.

Attending Physician's Statement

The required Attending Physician's Statement must be completed in full and signed by the patient's physician.

Patient Consent To Disclose Health Information

We require the patient's signature to allow us to contact the doctor if we need any additional information for your claim.

Trip Invoice(s)

A copy of the trip invoice(s) showing a breakdown of the total trip costs (e.g. airfare, cruise/land costs, taxes, etc.)

Proof Of Payment For Trip

A copy of the credit card statement or bank statement showing the amount paid for the travel arrangements.

Travel Supplier's Terms And Conditions

A copy of the Travel Supplier's cancellation terms and conditions which show the cancellation penalties.

Airline Tickets Or E-Ticket Confirmation

We require the air tickets/e-tickets or booking confirmation for your flights.

Confirmation Of Refund Or Credit

Documentation showing the amount the travel supplier refunded or credited for future travel.

Death certificate (if applicable)

A copy of the Death Certificate in the event of a death.

We reserve the right to request submission of the original receipts if deemed necessary to complete the assessment of your claim.