

Claims Information

To report a claim:

Return the required documentation detailed below, along with your original, signed, claim form to:

Old Republic Insurance Company of Canada

Box 557, 100 King Street West
Hamilton, Ontario L8N 3K9

Trip Interruption Claims – Non-Medical

Trip Interruption – Non-Medical Claim Form

This entire form is to be completed, signed, and dated by the insured submitting a claim for reimbursement. Incomplete forms will be returned to you for completion which may result in a delay in the processing of your claim.

Documents To Support The Reason You Interrupted Your Trip

Documentation to support the reason you interrupted your trip, including the reason, date of occurrence and length of interruption (e.g. cancelled flights) by the party causing the interruption.

Trip Invoices

A copy of the trip invoice(s) showing a breakdown of the total trip costs (e.g. airfare, cruise/land costs, taxes, etc.)

Proof Of Payment For Trip

A copy of the credit card statement or bank statement showing the amount paid for the travel arrangements.

Travel Suppliers Terms And Conditions

A copy of the Travel Supplier's cancellation terms and conditions which show the cancellation penalties.

Originally Scheduled Airline Tickets Or E-Ticket Confirmation

We require the air tickets/e-tickets or booking confirmation for your flights.

Confirmation Of Refund Or Credit

Documentation showing the amount the travel supplier refunded or credited for future travel.

Proof Of Payment For New Travel Arrangements

A copy of the travel invoice and credit card statement or bank statement showing the amount paid for additional travel arrangements.

Receipts For Additional Expenses

Receipts showing all amounts paid, what the payments were for, and the dates of payment.

We reserve the right to request submission of the original receipts if deemed necessary to complete the assessment of your claim.